

CYNGOR SIR POWYS COUNTY COUNCIL.

CABINET EXECUTIVE

1 November 2016

**REPORT AUTHOR: County Councillor Graham Brown
Portfolio Holder for Children's Services**

**County Councillor Stephen Hayes
Portfolio Holder for Adult's Services**

**SUBJECT: Powys Safeguarding Children and Adults
Quarterly update**

REPORT FOR: Information

Summary

The purpose of this report is to provide Cabinet with an update in respect of safeguarding children and adults in Powys. This report combines both adults and children's safeguarding information.

Proposal

To receive the report and note the updates from the report received by Cabinet in July 2016.

Update in relation to an integrated Safeguarding team (adults)

The Safeguarding Lead manager for adults has now commenced her post and is prioritising working on ensuring processes are in place to ensure that Powys County Council is compliant with the legislative requirement of the new Social Services and Wellbeing (Wales) Act 2014. The guidance to the Safeguarding element of the Act was late in being issued and this didn't support the implementation of the new duties of Local Authorities to make enquires. The act has brought significant changes to how enquiries are managed and staff are embracing the challenge at all levels.

The aim is to enhance the skills of our front end services to ensure that all enquiries are managed consistently and proportionately.

We are working on ensuring our processes are in line with current guidance and able to report the required data to the Welsh Assembly Government.

Going forward what we need to report on will change as will the requirements of our duty to make enquiries.

(Regional) Safeguarding Boards

1) Mid and West Wales Safeguarding Children's Board – CYSUR

CYSUR Independent Review work plan in response to review undertaken by Rosie Rae

A work plan was submitted by Regional Safeguarding Board Manager, Julie Breckon, which was accepted and ratified by the Exec Board. This plan will focus on encouraging more consistent practice across the region and will try to establish greater connectivity and links between the Exec Board and its Sub Groups, encouraging more robust scrutiny and accountability from the Executive Board. Key actions identified to be completed between now and the next Executive Board in October are:

- Completion of the CYSUR website
- Development of a Quality Assurance framework cutting across Children and Adults Board agendas
- Work to commence on standardising policies and procedures across the region.

Reporting from Local Operational Group to Executive Board

A simple standardised template for LOG groups to report to the Executive Boards will be developed and circulated prior to next Board meeting.

CSE Task & Finish Group

This task and finish group is now finished. The CSE local action plan will be monitored and reviewed in the Local Operational Group.

A joint venture between the Regional Safeguarding Board and Barnardo's in respect of CSE has previously been agreed by the Executive Board. Project workers employed by Barnardo's will be attached to the CYSUR Board with the aim of developing supportive preventative practice in relation to CSE. Interviews for this post were undertaken on 26th July. Further discussion and agreement needs to take place between the Board and Barnardo's in how the role will be used and supported in the Mid & West Wales region.

Recently Published CPR

The review was published on 8th July without any major negative publicity. A CPR action plan around home elective education will be developed in relation to outcomes of the review. It should be noted that the Board thanked Pembrokeshire for all their hard work.

RSB Business Arrangements

Regional Safeguarding Board Business Manager, Julie Breckon, is now in post based in Pembrokeshire with business support provided by Wendy Butcher.

National Independent Safeguarding Board

The formal link from the National Independent Safeguarding Board to both Children and Adults Board is Keith Towler. The Regional Board is not accountable to the National Independent Safeguarding Board and will work cooperatively alongside each other. Keith's

role will be in a supportive and advisory capacity.

National Safeguarding Week (14-18th November)

Each area needs to develop their own safeguarding programme that is specific for local issues and LOGs will need to take the lead on that. Board is presently considering some participation for service users on a regional basis to coincide with this and looking to launch the website that week. Although the LOGs will take the lead, the RSB unit can assist with anything that needs to be promoted regionally.

Prevent/Channel Panel

The Board need to further consider whether this is relevant as a priority business stream for the Board. Further consideration will be given to this later in the year.

RSB Business Planning Event

There will be a business planning event in November for the Exec Board to consider the prioritisation of agendas and all-age issues, which will formulate a 3 year business plan.

Powys Local Operational Group

The Powys Local Operational Group (PLOG) continues to meet on a quarterly basis and is chaired by the Head of Children's Services. A number of sub groups are also in place to consider safeguarding training, case and thematic audits. A Safe, Secure, and Stable group is also in place which considers arrangements for children who are placed in Powys by other Local Authorities. Recent work by the PLOG includes hearing about new CSE regional worker appointment – Giselle Morgan who will be based in Powys and will start in October 2016. The group also received a report on Disclosure and Baring and Safer recruitment practices which evidences an improving picture but there is still some progress to be made to ensure that all checks are made before new staff commence in role.

The work programme has been strengthened concerning safeguarding training to ensure that basic training reaches a wider audience e.g. taxi drivers. The Child Protection Fora are being re-established as they have functioned positively and enable multi agency dissemination of information and practice developments as well as building stronger local links. The PLOG will begin to hear more about the outcomes of single agency audits in the next quarter and multiagency auditing will be developed.

Recent meeting of the Junior Board attracted 23 participants which is excellent and very constructive ideas were brought forward.

2) Mid and West Wales Safeguarding Adult's Board- Regional Safeguarding Board

The Regional Safeguarding Board for Adults has had its first meeting and the local safeguarding group has been re defined in order to meet new legislative requirements.

Powys Local Operational Group- Adults

The new group is Powys Local Safeguarding Groups Adults and is streamlined to form closer working links with its sister group representing Childrens Services. Moving forward

both the PLOG and PLOGA will meet on the same day with a transitional session between meetings to address cross cutting issues. This will mirror the regional arrangements.

The Safeguarding Managers of Adults and Childrens Services recently undertook safeguarding development with members. This session covered Part 7 (Safeguarding) of the Social Services and Wellbeing (Wales) Act, and an update on the challenges that are faced in respect of legal/illegal highs. Both of the sessions were well received. A further development session is planned for September

Update of Safeguarding case work:

1) Safeguarding Children

Figure 1: Summary

The table below gives an overview of activity over the past 12 months.

	Q2 15/16	Q3 15/16	Q4 15/16	Q1 16/17
Contacts/Referrals				
No. of Contacts/Referrals	652	638	597	730
No. of CP Referrals	69	97	115	135
Initial Child protection Conferences				
No. of Initial Conferences held	33	35	47	31
No. of Registrations	21	36	44	31
Review Child Protection Conferences				
No. of Review Conferences held	64	55	83	85
No. Deregistration's	36	37	33	32
Child Protection Activity				
No. of Children on the Register*	84	95	104	97
No. of Re-registrations (last 12 months)	1	4	0	2
No. of Re-registrations (all)	7	4	8	8
No. of Looked After Children Registered	0	4	3	1

The number of contacts has increased. Majority of areas of activity show increases.

Figure 2: Child Protection referrals as a proportion of all contacts with Children's services

	Q2 15/16	Q3 15/16	Q4 15/16	Q1 16/17	Grand Total
Other Referrals	591	541	482	595	2200
CP Referrals	69	97	115	135	416
CP as % of All Contact	10.5%	15.2%	19.3%	22.7%	15.9%

This is an improvement; more work is showing levels of significant concern throughout the year.

Figure 3: Contact by Age Range

Age range	Q2 15/16	Q3 15/16	Q4 15/16	Q1 16/17	Grand Total	% of Total
Under 1 year old	34	36	21	37	128	5%
1 to 3 year old	104	117	101	106	428	16%
4 to 6 year old	107	104	102	125	438	17%
7 to 11 year old	115	119	142	159	535	21%
12 to 15 year old	197	176	126	173	672	26%
16 year and over	95	86	105	121	407	16%
Grand Total	652	638	597	721	2608	

Higher proportion of contacts for children aged 7 – 15 yrs

Figure 4: CP Referrals by Age Range

Age range	Q2 15/16	Q3 15/16	Q4 15/16	Q1 16/17	Grand Total	% of Total
Under 1 year old	3	3	6	5	17	4%
1 to 3 year old	10	11	12	23	56	13%
4 to 6 year old	12	19	19	18	68	16%
7 to 11 year old	20	29	30	24	103	24%
12 to 15 year old	27	27	31	41	126	29%
16 year and over	14	8	17	24	63	15%
Grand Total	86	97	115	135	433	

This trend continues for CP referrals evidencing concerns about teenagers.

Figure 5: Initial Child Protection Conferences held by quarter

Locality	Q2 15/16	Q3 15/16	Q4 15/16	Q1 16/17	Grand Total	Rate per pop.*
Brecon & Ystrad	3	7	11	11	32	4.5
Radnor	17	21	13	6	57	9.8
Newtown	6	4	6	4	20	3.1
Welshpool	7	3	15	10	35	5.4
Children with Disabilities	-	-	2	-	2	
Grand Total	33	35	47	31	146	5.7

This shows that Radnor has the highest rates.

Figure 6: Attendance at Initial Conference during the Quarter

Agency	Attended	Absent	Apologies	Not Applicable	Report Submitted *	% Attended (if applicable)
Police/PPU	23	-	8	-	31 (8)	74%
Probation	3	-	3	25	4 (3)	50%
GP	-	8	22	1	18 (18)	0%
Paediatrician	-	8	5	18	1 (1)	0%
Health Visitor	18	-	-	13	15 (0)	100%
CAMHS	-	-	-	31	-	-
Midwifery	4	-	-	27	1 (0)	100%
School	20	1	1	9	14 (1)	95%
School Nurse	21	-	1	9	20 (1)	95%
EWO	1	-	-	30	0 (0)	100%
Nursery	8	1	2	20	9 (2)	73%
Housing	5	-	-	26	3 (0)	100%
Legal Services	-	-	19	12	-	0%
CMHT	8	-	-	23	3 (0)	100%
Adult Services	2	-	1	28	2 (0)	67%
Kaleidoscope	-	-	-	31	0 (0)	-
CAIS	-	-	-	31	0 (0)	-
Hafan Cymru/Women's Aid	1	3	1	26	0 (0)	20%
Powys Carers	-	-	-	31	0 (0)	-
Young Carers	-	-	-	31	0 (0)	-

* Figure in () signifies number of reports received when apologies given.

This evidences professional's engagement with conferences.

2) Safeguarding Adults 2016/17 Quarter 1

Our work under Part 7 of the Social Services and Wellbeing (Wales) Act

Section 126 (2) sets out that:

If a local authority has reasonable cause to suspect that a person within its area (whether or not ordinarily resident there) is an adult at risk it MUST:

make or cause to be made whatever enquiries it thinks necessary to enable it to decide whether any action should be taken (whether under the SSWBA or otherwise) and, if so, what actions and by whom; and

Decide whether any such action should be taken. Part 7 of the SSWBA requires the local authority to develop Local Operational Safeguarding Groups (LOG) to monitor and develop the safeguarding of Adults at Risk as defined by the Act. The groups in conjunction with its regional partners has agreed its terms of reference.

Engaging local groups to be able to have in respect of Safeguarding is work in progress. The LOG has written to local community groups to seek their views and ideas. We need to understand what matters to our citizens of Powys and use the learning in developing our expertise in managing Safeguarding enquiries.

The LOG reports to the Regional Safeguarding Board and this governs and influences the activity of the local group. The LOG will refer cases for determination on whether and Adult Practice review is required. The guidance is expectedly shortly from the WAG.

Adult Protection Support Orders.

The guidance has recently been issued and Powys will sending representation to the training scheduled for October 2016. This will ensure we have the skills to respond if a Powys citizen requires a support order to ascertain their wellbeing. This is a new power available to officers as a result of the SSWBA.

The purposes of an APSO are:

- to enable the authorised officer, and any other person accompanying the officer, to speak in private with a person suspected of being an adult at risk;
- to enable the authorised officer to ascertain whether that person is making decisions freely; and
- to enable the authorised officer properly to assess whether the person is an adult at risk and to make a decision as required by section 126(2) of the Social Services and Well-being (Wales) Act 2014 on what, if any, action should be taken.

APSOs are civil orders that can be sought by an authorised officer. An authorised officer must be a person authorised by a local authority for the purpose.

When an APSO is in force, the authorised officer, a constable and other persons specified in the order may enter premises where an adult at risk is living for the purposes set out above.

APSOs can be made by a justice of the peace if satisfied that:

- the authorised officer has reasonable cause to suspect that a person is an adult at risk;
- it is necessary for the authorised officer to gain access to the person in order properly to assess whether the person is an adult at risk and to make a decision on what, if any, action should be taken;
- making an order is necessary in order to fulfil the purposes set out in section 127(2); and
- exercising the power of entry conferred by the order will not result in the person being at greater risk of abuse or neglect.

What have we done?

Enquiries are managed via the Process which has been put in place by the Safeguarding Lead to ensure we are meeting the requirements of the SSWBA. The local authority has a duty to make an enquiry if an Adult is At risk.

Enquiries have three phases,

Initial Evaluation, Screening and determination.

Given the outcome of the screening/initial evaluation what if anything should be done? This may include initiating a single or multi-agency investigation.

The number of enquiries received since the introduction of the SSWBA has increased as predicted, however, not all enquiries require Investigation to gather and determine the facts. We continue to work closely with Dyfed Powys Police, CSSIW and our provider agencies as well as individuals to make enquiries where we have reason to believe and Adult is at risk as defined by the act.

(The definition of an Adult at Risk is defined above).

We are supporting PPD to develop the skills necessary to evaluate referrals when they arrive and ensure they are processed in line with the Powys Process. There is excellent communication between Powys People Direct and the Safeguarding Team which we continue to build on

It remains proportionate that some enquires are managed with the local teams to ensure that local knowledge and relationships are utilised appropriately to ensure for the best outcomes.

The Safeguarding Team continue to strengthen our relationship with Powys Teaching Health to ensure that we have a clear understanding of each other's expertise and this is employed appropriately when managing enquiries.

Enquiries received Q1

The table below shows the origin of enquiries received in Q1.

Count of ID	Shire			
reswRole	Brecknockshire	Montgomeryshire	Radnorshire	
Adult Residential Care			1	
Carer	2		3	
Central Support Adults			1	
Client		2		
Community Nurse		1	3	
Community Psychiatric Nurse	1		6	
Consultant			1	
Friend			1	
General Practitioner	1	3		
Mental Health Brecon & Ystrad	1			
Mental Health Practitioner		1		
MIGRATION		2	1	
Newtown Administration		1		
Nursing Care			1	
Nursing Staff	6	8	8	
Occupational Therapist	1		1	
Older People North - Social Work Team		1		
Ophthalmologist		1		
other	2	3	6	
PCC Homelessness Team			2	
Powys Hearing Impairment			1	
Powys LA - Private Company - Other	2			
Practice Nurse			1	
Prison		1		

Psychiatrist		2	
Radnor Childrens Team			1
Relative	4	6	5
Residential Home	2		1
Self referral	1		3
Unknown	2	1	5
Welshpool Police Station			1

Place of Abuse

The place of abuse is recorded by population pre-determined boxes within Draig. The other category is used to record where the enquiry does not match the pre-determined category.

The data presented for 15/16 is cumulative for the year not Q1.

		Montgomeryshire		Radnorshire		Brecknockshire		Powys Total	
		15/16 Year	Q1	15/16 Year	Q1	15/16 Year	Q1	15/16 Year	Q1
Care Settings	Residential Home	13	1	7	3	7	2	27	6
	Nursing Home	10	1	5	0	4	2	19	3
	Hospital– Independent	2	0	0	0	0	0	2	0
	Hospital– NHS	6	2	3	1	3	0	12	3
	Day Care	1	0	0	0	0	1	1	1
	Educational Est.	0	0	0	0	0	0	0	0
	Supported Tenancy	13	7	0	0	12	7	25	14
Own Home/ Community	Own Home	157	4	16	10	26	10	199	24
	Sheltered Accom.	0	0	0	0	0	0	0	0
	Relatives Home	1	1	0	1	2	1	3	3
	Home of alleged perp.	3	0	0	0	0	2	3	2
	Public Place	1	0	1	0	4	0	6	0
	Other	1	0	0	1	0	0	1	1

**Please note that each referral can have multiple places and types of abuse, therefore totals will not match the number of appropriate referrals completed in the period in the tables above and below.*

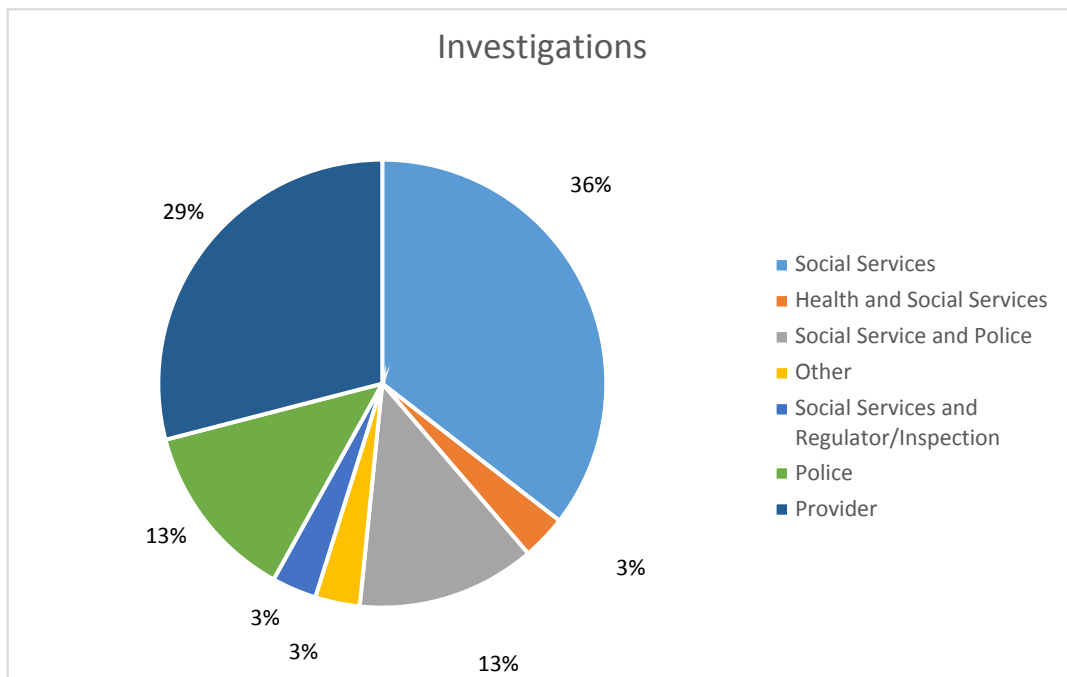
Enquiries/Investigation

Enquiries are received at out front door Powys People Direct and managed in accordance with the SSWBA.

We have a business process in place which we are embedding into practice. We are doing this by visiting teams and ensuring team are au fait with the process and the opportunity to ask questions and comment. Future recording methods

How we record who has managed enquiries will change when WCCIS goes live, we will need to capture and record data relevant to the three stages of enquiry, (screening, initial evaluation and determination.

Below is the breakdown of agencies who have supported us managing enquiries.



Alleged Victim Outcomes

The table on the following page shows the outcomes recorded for all referrals completed during the reporting period.

'Other' is a free text box with the manager of the enquiry completes the actions completed.

The 15/16 data presented is the total for the year.

Alleged Victim Outcomes

The table on the following page shows the outcomes recorded for all referrals completed during the reporting period. The case where the risk remains is the result of an individual with capacity not wanting to engage with the safeguarding process (drug and alcohol are key factors).

	Montgomeryshire		Radnorshire		Brecknockshire		Powys Total	
	15/16 Year	Q1	15/16 Year	Q1	15/16 Year	Q1	15/16 Year	Q1
Actions refused by alleged victim	3	0	3	0	0	2	4	2
Adult Protection Plan / Care Plan	129	1	9	2	6	3	144	6
Alleged Victim changed accommodation	3	0	0	0	1	0	4	0
Increased monitoring by care manager	98	8	5	8	14	11	117	27
No Action	3	2	3	3	11	2	17	7
Not applicable - no abuse found	10	1	1	4	3	1	14	6
Other - please specify	95	8	4	3	10	10	109	21
Other Additional Services	15	1	5	0	3	2	23	3
Preparation for Court	0	0	0	0	1	0	1	0
Provider Support	3	0	0	0	1	1	4	1

Referral for Advocate	0	0	0	0	1	0	1	0
Referral for IMCA	0	0	0	0	0	0	0	0
Referred for counselling	0	0	0	0	0	0	0	0
Referred to Victim Support	0	0	0	1	0	0	0	1
Not Recorded	28	0	82	0	62	0	162	0
Risk Removed/Risk Reduced	142	13	51	18	18	25	211	56
Risks Remains	53	0	47	0	52	1	152	1

National Strategic Indicator – SCA/019 The percentage of adult protection referrals completed where the risk has been managed

From the information above we calculate the following Performance Indicator. This is a National Strategic Indicator, which means there is a statutory duty to report to Welsh Government on an annual basis.

	Result	Comparison with target	Comparison with previous year's result	Comparison with Previous Year's Welsh Average
2011/12	65.7%	80%	61.22%	88.02%
2012/13	86.3%	80%	65.7% (2011/12)	88.02% (2011/12)
2013/14	93.5%	90%	86.3% (2012/13)	91.8% (2012/13)
2014/15	89.3%	90%	93.5% (2013/14)	-
2015/16	92.41%	90%	90.0% (2013/14)	-
2016/17 Q1	98.25%	90%	92.41%	-

Powys Local Operational Group / Regional safeguarding board, we have recently established our Local operational group which replaced the former APC. To mirror the regional group the PLOG now meets on the same day as the LOG for Childrens with a cross over section addressing cross cutting areas and strategies. The Local operational group for adults is working closely with the regional board on reporting in accordance with the SSWBA 2014 Act, a number of sub groups have been established including and Adult Practice sub group focusing on adult practice reviews. Engagement is a key focus of the LOG to ensure that the views of citizens in relation to safeguarding issues are represented and acted upon by the group.

Adult safeguarding has gone through a transition to ensure we are compliant with Part 7 of the SSWBA, the act is being embedded into practice and the Safeguarding team is supporting Powys People Direct to develop the skills to manage enquires received. Our recently updated process continues to be embedded into practice and these are expected to evolve to ensure needs are met.

We continue to await guidance from the Welsh Assembly Practice this continues to pose a challenge as only part guidance is available. We are developing relationships with our regional partners and developing the protocol in respect of Adult Practice Reviews.

Our vision is to develop a consistent coordinated response in respect of Adult Safeguarding and strengthen links and working with our partner agencies. The newly recruited Specialist Designated lead Managers will be based within Powys People Direct thus strengthening the skills available to act quickly to ensure Adults at risk are safeguarded. We aim to encourage our colleagues in health who have a responsibility for adult safeguarding to join us in PPD to extend the breadth of knowledge within our front door service.

We continue to work with the local Adult Social Care teams to ensure Safeguarding remains at the heart of everybody's business as well as developing an overt policy of ensuring the citizens of Powys are safeguarded appropriately.

Powys One plan

Options Considered/Available

Not applicable.

Preferred Choice and Reasons

Not applicable.

Sustainability and Environmental Issues/Equalities/Crime and Disorder,/Welsh Language/Other Policies etc

The Regional and Local safeguarding arrangements positively promote the equality and linguistic needs of children and adults wherever possible.

Children and Young People's Impact Statement - Safeguarding and Wellbeing

The update keeps members informed of relevant safeguarding matters.

Local Member(s)

Not applicable.

Other Front Line Services

The Powys Local Safeguarding Group engages with frontline staff/services through its child protection fora. Both the PLOG and APC have active training programmes co-ordinated by the local authority and attended by staff from all agencies. The Safeguarding team give advice and information to managers and staff working with children and adults at risk from all sectors.

Support Services (Legal, Finance, Corporate Property, HR, ICT, BPU)

Legal: Legal Services continue to support both Adult and Children's Services during a period of transition and the embedding of new legislation and regulations. Senior Social Care Lawyer.

Finance: The Finance Business Partner notes the content of the report re safeguarding matters.

HR: Note the content of the report.

ICT: No comment received.

Business Support: The Business Support Unit is committed to providing support to Adult and Children's Safeguarding within Powys and is integral to future developments and requirements.

Property: Note the content of the report.

Local Service Board/Partnerships/Stakeholders etc

There are reports which will be available for consideration by the Local Service Board.

Corporate Communications

No proactive communication action required.

Statutory Officers

The Strategic Director Resources (S151 Officer) notes the comments made by finance.

The Deputy Monitoring Officer notes the legal comment and has nothing to add.

Members' Interests

The Monitoring Officer is not aware of any specific interests that may arise in relation to this report. If Members have an interest they should declare it at the start of the meeting and complete the relevant notification form.

Recommendation:	Reason for Recommendation:
That Cabinet accepts the safeguarding update in line with its safeguarding responsibilities.	Safeguarding is everyone's business and this report provides assurance to Cabinet of work that is underway both locally and regionally on important safeguarding matters.

Relevant Policy (ies):	
Within Policy:	Y
Within Budget:	Y

Relevant Local Member(s):	All
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Person(s) To Implement Decision:	Agency representatives
Date By When Decision To Be Implemented:	N/A

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